## इण्डिया इन्फ्रास्ट्रक्वर फाइनैन्स कम्पनी लिमिटेड

(भारत सरकार का उद्यम)

## **India Infrastructure Finance Company Limited**

(A Govt. of India Enterprise)



Ref: IIFCL/R&T/2023-24/

19th October 2023

BSE Ltd.,	National Stock Exchange of India Ltd,
Corporate Services Department,	Corporate Services Department, Exchange
Phiroz Jeejeebhoy Towers,	Plaza, Plot no. C/1, G Block, Bandra-Kurla
Dalal street, Mumbai - 400 001	Complex, Bandra (E) Mumbai - 400 051

## Certificate under Regulation 13 (3) of SEBI (LISTING OBLIGATIONS AND DISCLOSURE REQUIREMENTS) REGULATIONS, 2015

Reg - Investor Complaints during the quarter ending September 2023.

INE787H09012	INE787H07057	INE787H07156	INE787H07255	INE787H07362
INE787H08030	INE787H07065	INE787H07164	INE787H07263	INE787H07347
INE787H09020	INE787H07073	INE787H07172	INE787H07271	INE787H07370
INE787H09053	INE787H07081	INE787H07180	INE787H07289	INE787H07388
INE787H09061	INE787H07099	INE787H07198	INE787H07297	INE787H07412
INE787H09079	INE787H07107	INE787H07206	INE787H07305	INE787H07396
INE787H09087	INE787H07115	INE787H07230	INE787H07313	INE787H07420
INE787H09095	INE787H07123	INE787H07214	INE787H07321	INE787H07404
INE787H07032	INE787H07131	INE787H07222	INE787H07354	INE787H07438
INE787H07040	INE787H07149	INE787H07248	INE787H07339	INE787H08048
INE787H08055	INE787H08063			

The status of investor complaints, pertaining to the ISINs mentioned above, during the quarter ending September 2023, is given below:

Particulars	No. of complaints		
No. of complains pending as on 30 <sup>th</sup> June 2023	0		
No. of complains received during 01st July – 30th September 2023	193		
No. of complains during 01st July – 30th September 2023	193		
No. of complains remaining unresolved as on 30th Septembert 2023	0		

The break-up of Investor's complains received during the quarter ended 30<sup>th</sup> September 2023 (Annexure-I)

You are requested to kindly take the same on record.

Thanking you. Sincerely,

For India Infrastructure Finance Company Limited

Authorised Signatory

				exure l						
	STATUS OF GE	RIEVANCES	DURING THE		R ENDING	30th Septem	ber 2023			
	Particulars	IIFCL Infra Bonds Tranch e-1 2010- 11	Taxbale Bond - Series X-A Option I & Series X-B Option II	Tax Free Bond Serie s IV- A, IV- B, IV- C, III- A, III- B & III-C	Tax Free Bonds 2012- 13	Tax Free Bonds 2012- 13 Tranch e II	Tax Free Bonds 2013- 14 Tranch e I	Tax Free Bond s 2013- 14 Tranc he II	Tax Free Bond s 2013- 14 Tranc he III	Tota
	Opening	0	0	0	0	0	0	0	0	0
Consolidat	Received	61	4	0	8	0	25	67	28	193
ed Status	Attended	61	4	0	8	0	25	67	28	193
	Pending	0	0	0	0	0	0	0	0	0
			Nature of	Grievan	ces	,				
	Non Receipt of Securities	0	0	0	0	0	0	0	0	0
	Non Receipt of Electronic Credit	0	0	0	0	0	0	0	0	0
Onenia -	Non Receipt of Refund Order	0	0	0	0	0	0	0	0	0
Opening balance	Non Receipt of Interest	0	0	0	0	0	0	0	0	0
	SEBI Request/ Complaint (Issuer SEBI's Scores)	0	0	0	0	0	0	0	0	0
	Stock Exchange complaints	0	0	0	0	0	0	0	0	0
	SEBI Request/ Complaint (RTA SEBI's Scores)	0	0	0	0	0	0	0	0	0
	Non Receipt of Securities	17	0	0	3	0	5	31	9	65
	Non Receipt of Electronic Credit	0	0	0	0	0	0	0	0	0
	Non Receipt of Refund Order	0	0	0	0	0	0	0	0	0
Received	Non Receipt of Interest	42	4	0	5	0	20	36	19	126
	SEBI Request/ Complaint (Issuer SEBI's Scores)	1	0	0	0	0	0	0	0	1
	Stock Exchange complaints	1	0	0	0	0	0	0	0	1
	SEBI Request/ Complaint (RTA SEBI's Scores)	0	0	0	0	0	0	0	0	0
	Non Receipt of Securities	17	0	0	3	0	5	31	9	65
	Non Receipt of Electronic Credit	0	0	0	0	0	0	0	0	0
	Non Receipt of Refund Order	0	0	0	0	0	0	0	0	0
Attended	Non Receipt of Interest	42	4	0	5	0	20	36	19	126
	Stock Exchange complaints	1	0	0	0	0	0	0	0	1
	SEBI Request/ Complaint (Issuer SEBI's Scores)	1	0	0	0	0	0	0	0	1
	SEBI Request/ Complaint (RTA SEBI's Scores)	0	0	0	0	0	0	0	0	0
Pending	Non Receipt of Securities	0	0	0	0	0	0	0	0	0
	Non Receipt of Electronic Credit	0	0	0	0	0	0	0	0	0
	Non Receipt of Refund Order	0	0	0	0	0	0	0	0	0
	Non Receipt of Interest	0	0	0	0	0	0	0	0	0
	SEBI Request/ Complaint (Issuer SEBI's Scores)	0	0	0	0	0	0	0	0	0

SEBI Request/ Complaint 0 0 0 0 0 0 0 0 0