# इण्डिया इन्फ्रास्ट्रक्वर फाइनैन्स कम्पनी लिमिटेड

(भारत सरकार का उद्यम)

## **India Infrastructure Finance Company Limited**

(A Govt. of India Enterprise)





IIFCL

BSE Ltd.,	National Stock Exchange of India Ltd,
Corporate Services Department,	Corporate Services Department, Exchange
Phiroz Jeejeebhoy Towers,	Plaza, Plot no. C/1, G Block, Bandra-Kurla
Dalal street, Mumbai - 400 001	Complex, Bandra (E) Mumbai - 400 051

# Certificate under Regulation 13 (3) of SEBI (LISTING OBLIGATIONS AND DISCLOSURE REQUIREMENTS) REGULATIONS, 2015

Reg - Investor Complaints during the quarter ending March 2024.

INE787H09012	INE787H07057	INE787H07156	INE787H07255	INE787H07362
INE787H08030	INE787H07065	INE787H07164	INE787H07263	INE787H07347
INE787H09020	INE787H07073	INE787H07172	INE787H07271	INE787H07370
INE787H09053	INE787H07081	INE787H07180	INE787H07289	INE787H07388
INE787H09061	INE787H07099	INE787H07198	INE787H07297	INE787H07412
INE787H09079	INE787H07107	INE787H07206	INE787H07305	INE787H07396
INE787H09087	INE787H07115	INE787H07230	INE787H07313	INE787H07420
INE787H09095	INE787H07123	INE787H07214	INE787H07321	INE787H07404
INE787H07032	INE787H07131	INE787H07222	INE787H07354	INE787H07438
INE787H07040	INE787H07149	INE787H07248	INE787H07339	INE787H08048
INE787H08055	INE787H08063	INE787H08089	INE787H08071	INE787H08097

The status of investor complaints, pertaining to the ISINs mentioned above, during the quarter ending March 2024, is given below:

Particulars	No. of complaints
No. of complains pending as on 31st December 2023	0
No. of complains received during 01st January – 31st March 2024	94
No. of complains during 01st January – 31st March 2024	94
No. of complains remaining unresolved as on 31st March 2024	0

The break-up of Investor's complains received during the quarter ended 31<sup>st</sup> March 2024 (Annexure-I)

You are requested to kindly take the same on record.

Thanking you. Sincerely,

For India Infrastructure Finance Company Limited Authorised Signatory

पंजीकृत कार्यालय : र्रेवी मंजिल, ऑफिस ब्लॉक - 2, प्लेट ए एवं बी, एज. बी. सी. सी. टॉवर, ईस्ट किदवई नगर, नई दिल्ली -110023, दूरआष : +91-11-24641330-31 Regd. Office : 5<sup>th</sup> Floor, Office Block - 2, Plate A & B, NBCC Tower, East Kidwai Nagar, New Delhi -110023, Ph.: +91-11-24641330-31 CIN : U67190DL2006GOI144520 वैबसाईट / Website : www.iifcl.in ई-मेन/ E-mal : information@iifcl.in, Fax : +91-11-20815125







			Ann	exure I							
	STATUS OF GR	EVANCES	DURING TI		ER ENDIN	IG 31st M	Tax				
	Particulars	IIFCL Infra Bond s Tranc he-1 2010- 11	e Bond - Series X-A Option I & Series X-B Option II	Tax Free Bond Series IV-A, IV-B, IV-C, III-A, III-B & III-C	Tax Free Bond s 2012 -13	Tax Free Bond s 2012- 13 Tranc he II	Free Bonds 2013- 14 Series VII A,B,C	Tax Free Bond s 2013- 14 Tranc he I	Tax Free Bond s 2013 -14 Tran che II	Tax Free Bond s 2013 -14 Tran che III	Total
	Opening	0	0	0	0	0	0	0	0	0	0
Consolidate d Status	Received	28	0	1	3	1	0	4	46	11	94
	Attended	28	0	1	3	1	0	4	46	11	94
	Pending	0	0	0	0	0	0	0	0	0	0
	Non Receipt of Securities	0	0	0	0	0	0	0	0	0	0
	Non Receipt of Electronic Credit	0	0	0	0	0	0	0	0	0	0
	Non Receipt of Refund Order	0	0	0	0	0	0	0	0	0	0
Opening	Non Receipt of Interest	0	0	0	0	0	0	0	0	0	0
balance	SEBI Request/ Complaint (Issuer SEBI's Scores)	0	0	0	0	0	0	0	0	0	0
	Stock Exchange complaints	0	0	0	0	0	0	0	0	0	0
	SEBI Request/ Complaint (RTA SEBI's Scores)	0	0	0	0	0	0	0	0	0	0
	Non Receipt of Securities	5	0	0	0	0	0	1	11	0	17
f	Non Receipt of Electronic Credit	0	0	0	0	0	0	0	0	0	0
7	Non Receipt of Refund Order	0	0	0	0	0	0	0	0	0	0
	Non Receipt of Interest	23	0	1	3	1	0	3	35	11	77
Received	SEBI Request/ Complaint (Issuer SEBI's Scores)	0	0	0	0	0	0	0	0	0	0
	Stock Exchange complaints	0	0	0	0	0	0	0	0	0	0
	SEBI Request/ Complaint (RTA SEBI's Scores)	0	0	0	0	0	0	0	0	0	0
	Non Receipt of Securities	5	0	0	0	0	0	1	11	0	17
	Non Receipt of Electronic Credit	0	0	0	0	0	0	0	0	0	0
	Non Receipt of Refund Order	0	0	0	0	0	0	0	0	0	0
A44 - 3 - 3	Non Receipt of Interest	23	0	1	3	1	0	3	35	11	77
Attended	Stock Exchange complaints	0	0	0	0	0	0	0	0	0	0
	SEBI Request/ Complaint (Issuer SEBI's Scores)	0	0	0	0	0	0	0	0	0	0
	SEBI Request/ Complaint (RTA SEBI's Scores)	0	0	0	0	0	0	0	0	0	0
, D	Non Receipt of Securities	0	0	0	0	0	0	0	0	0	0
Pending	Non Receipt of Electronic Credit	0	0	0	0	0	0	0	0	0	0

Non Receipt of Refund Order	0	0	0	0	0	0	0	0	0	0
Non Receipt of Interest	0	0	0	0	0	0	0	0	0	0
SEBI Request/ Complaint (Issuer SEBI's Scores)	0	0	0	0	0	0	0	0	0	0
SEBI Request/ Complaint (RTA SEBI's Scores)	0	0	0	0	0	0	0	0	0	0



## KFPL/IIFCL BOND/STATUS/IIFA/2024 April 3, 2024

India Infrastructure Finance Company Ltd Regd. Office : 5<sup>th</sup> Floor, Block 2, Plate A & B

NBCC Tower, East Kidwai Nagar

New Delhi - 110 023

Sir,

Unit: India Infrastructure Finance Company Ltd. - Infra Bond Tranche I - 2011

Sub: Investor Grievances for the period 01.01.2024 to 31.03.2024

We are furnishing hereunder the break-up of Investor's Complaints received and redressed during the period 01.01.2024 to 31.03.2024 for your kind perusal.

Sr.	Nature of Complaints	Opening	Received	Attended	Pending
No.		Balance			
1	Non Receipt of Securities	0	5	5	0
	Non Receipt of Electronic				
2	Credit	0	0	0	0
	Non Receipt of Refund				
3	Order	0	0	0	0
4	Non Receipt of Interest	0	23	23	0
	SEBI Request / Complaint				
5	(Issuer SEBI's Scores)	0	0	0	0
	SEBI Request / Complaint				
6	(RTA SEBI's Scores)	0	0	0	0
7.	Stock Exchange complaints	0	0	0	0
	Totals	0	28	28	0

Thanking you,

Yours faithfully, For KFin Technologies Limited

Umesh Pandey Senior Manager

KFin Technologies Limited ()

= KFin Technologies Private Limited)

Registered & Corporate Office:

Selenium Building, Tower-B, Plot No. 31 & 32 Financial District, Nanakramguda, Serilingampally, Hyderabad, Rangareddi, Telangana, India, 500032.



## KFPL/IIFCL BOND/STATUS/IIFB/2024 April 3, 2024

India Infrastructure Finance Company Ltd Regd. Office: 5<sup>th</sup> Floor, Block 2, Plate A & B

NBCC Tower, East Kidwai Nagar

New Delhi - 110 023

Sir.

Unit: India Infrastructure Finance Company Ltd. – Taxable Bonds Sub: Investor Grievances for the period 01.01.2024 to 31.03.2024

We are furnishing hereunder the break-up of Investor's Complaints received and redressed during the period 01.01.2024 to 31.03.2024 for your kind persual.

Taxbale Bond – Series X-A Option I & Series X-B Option II

	Nature of Complaints	Opening	Received	Attended	Pending
Sr.		Balance			
No.					
1	Non Receipt of Interest	0	0	0	0
2	Non receipt of bond cert	0	0	0	0
	SEBI Request / Complaint				
3	(Issuer SEBI's Scores)	0	0	0	0
	SEBI Request / Complaint				
4	(RTA SEBI's Scores)	0	0	0	0
	Totals	0	0	0	0

Thanking you,

Yours faithfully, For KFin Technologies Limited

**Umesh Pandey** Senior Manager

KFin Technologies Limited ()

Registered & Corporate Office:

Selenium Building, Tower-B, Plot No- 31 & 32, Financial District, Nanakramguda, Serilingampally, Hyderabad, Rangareddi, Telangana, India, 500032

CIN: L72400TG2017PLC117649

merly known to KFm Technologies Private Limited.



## KFPL/IIFCL BOND/STATUS/IIFC & IIFD/2024 April 3, 2024

India Infrastructure Finance Company Ltd Regd. Office: 5<sup>th</sup> Floor, Block 2, Plate A & B

NBCC Tower, East Kidwai Nagar

New Delhi - 110 023

Sir,

Unit: India Infrastructure Finance Company Ltd.- Tax Free Bonds Sub: Investor Grievances for the period 01.01.2024 to 31.03.2024

We are furnishing hereunder the break-up of Investor's Complaints received and redressed during the period 01.01.2024 to 31.03.2024 for your kind persual.

Tax Free Bond Series IV-A, IV-B, IV-C, III-A, III-B & III-C

Sr. No.	Nature of Complaints	Opening Balance	Received	Attended	Pending
1	Non Receipt of Interest	0	1	1	0
2	Non receipt of bond cert	0	0	0	0
	SEBI Request / Complaint				
3	(Issuer SEBI's Scores)	0	0	0	0
	SEBI Request / Complaint				
4	(RTA SEBI's Scores)	0	0	0	0
	Totals	0	1	1	0

Thanking you,

Yours faithfully, For KFin Technologies Limited

**Umesh Pandey** Senior Manager

KFin Technologies Limited ()

A. RFin Technologies Private Limited) Registered & Corporate Office:

Selenium Building, Tower-B, Plot No- 31 & 32. Financial District, Nanakramguda, Serilingampally, Hyderabad, Rangareddi, Telangana, India, 500032.



KFPL/IIFCL BOND/STATUS/IIFE/2024 April 3, 2024

India Infrastructure Finance Company Ltd Regd. Office : 5<sup>th</sup> Floor, Block 2, Plate A & B

NBCC Tower, East Kidwai Nagar

New Delhi - 110 023

Sir,

Unit: India Infrastructure Finance Company Ltd. - Tax Free Bond 2012-13

Sub: Investor Grievances for the period 01.01.2024 to 31.03.2024

We are furnishing hereunder the break-up of Investor's Complaints received and redressed during the period 01.01.2024 to 31.03.2024 for your kind persual.

Allotment Date: 22.01.2013

Sr.	Nature of Complaints	Opening	Received	Attended	Pending
No.		Balance			
1	Non Receipt of Securities	0	0	0	0
	Non Receipt of Electronic				
2	Credit	0	0	0	0
	Non Receipt of Refund				
3	Order	0	0	0	0
4	Non Receipt of Interest	0	3	3	0
	SEBI Request / Complaint				
5	(Issuer SEBI's Scores)	0	0	0	0
	SEBI Request / Complaint				
6	(RTA SEBI's Scores)	0	0	0	0
7	Stock Exchange Complaint	0	0	0	0
	Totals	0	3	3	0

Thanking you,

Yours faithfully, For KFin Technologies Limited

Umesh Pandey Senior Manager

KFin Technologies Limited ()

recent know as KEm Technologies Private Limited.

Registered & Corporate Office:

Selenium Building, Tower-B, Plot No- 31 & 32, Financial District, Nanakramguda, Serilingampally, Hyderabad, Rangareddi, Telangana, India, 500032.



## KFPL/IIFCL BOND/STATUS/IIFF/2024 April 3, 2024

India Infrastructure Finance Company Ltd Regd. Office: 5<sup>th</sup> Floor, Block 2, Plate A & B DBCC Tower, East Kidwai Nagar

New Delhi - 110 023

Sir,

Unit: India Infrastructure Finance Company Ltd. - Tax Free Bond 2012 Tranche II

Sub: Investor Grievances for the period 01.01.2024 to 31.03.2024

We are furnishing hereunder the break-up of Investor's Complaints received and redressed during the period 01.01.2024 to 31.03.2024 for your kind persual.

Allotment Date: 26.03.2013

Sr.	Nature of Complaints	Opening	Received	Attended	Pending
No.		Balance			
1	Non Receipt of Securities	0	0	0	0
	Non Receipt of Electronic				
2	Credit	0	0	0	0
	Non Receipt of Refund				
3	Order	0	0	0	0
4	Non Receipt of Interest	0	1	1	0
	SEBI Request / Complaint				
5	(Issuer SEBI's Scores)	0	0	0	0
	SEBI Request / Complaint				
6	(RTA SEBI's Scores)	0	0	0	0
	Totals	0	1	1	0

Thanking you,

Yours faithfully, For KFin Technologies Limited

Umesh Pandey Senior Manager

KFin Technologies Limited ()

KFin Yechnologies Private Limited)

Registered & Corporate Office:

Selenium Building, Tower-B, Plot No- 31 & 32. Financial District, Nanakramguda, Serilingampally, Hyderabad, Rangareddi, Telangana, India, 500032.



### KFPL/IIFCL BOND/STATUS/IIFG/2024 April 3, 2024

India Infrastructure Finance Company Ltd Regd. Office: 5<sup>th</sup> Floor, Block 2, Plate A & B

NBCC Tower, East Kidwai Nagar

New Delhi - 110 023

Sir.

Unit: India Infrastructure Finance Company Ltd. Tax Free Bonds Sub: Investor Grievances for the period 01.01.2024 to 31.03.2024

We are furnishing hereunder the break-up of Investor's Complaints received and redressed during the period 01.01.2024 to 31.03.2024 for your kind persual.

Tax Free Bond 2013-14 Series Series V - Allotment Date: 23.08.2013

	Nature of Complaints	Opening	Received	Attended	Pending
Sr.		Balance			
No.					
1	Non Receipt of Interest	0	0	0	0
2	Non receipt of bond cert	0	0	0	0
	SEBI Request / Complaint				
3	(Issuer SEBI's Scores)	0	0	0	0
	SEBI Request / Complaint				
4	(RTA SEBI's Scores)	0	0	0	0
	Totals	0	0	0	0

Thanking you, Yours faithfully,

Yours faithfully, For KFin Technologies Limited

**Umesh Pandey** Senior Manager

KFin Technologies Limited (

neily amount in REm Technologies Private Limited Registered & Corporate Office:

Selenium Building, Tower-B, Plot No- 31 & 32, Financial District, Nanakramguda, Serilingampally, Hyderabad, Rangareddi, Telangana, India, 500032.



## KFPL/IIFCL BOND/STATUS/IIFH/2024 April 3, 2024

India Infrastructure Finance Company Ltd Regd. Office: 5<sup>th</sup> Floor, Block 2, Plate A & B NBCC Tower, East Kidwai Nagar New Delhi – 110 023

Sir.

Unit: India Infrastructure Finance Company Ltd. Tax Free Bonds Sub: Investor Grievances for the period 01.01.2024 to 31.03.2024

We are furnishing hereunder the break-up of Investor's Complaints received and redressed during the period 01.01.2024 to 31.03.2024 for your kind persual.

Private Placement Tax Free Bond 2013-14 Series VI A.B.C: Allotment Date: 30.08.2013

	Nature of Complaints	Opening	Received	Attended	Pending
Sr.		Balance			
No.					
1	Non Receipt of Interest	0	0	0	0
2	Non receipt of bond cert	0	0	0	0
	SEBI Request / Complaint				
3	(Issuer SEBI's Scores)	0	0	0	0
	SEBI Request / Complaint				
4	(RTA SEBI's Scores)	0	0	0	0
	Totals	0	0	0	0

Thanking you, Yours faithfully,

Yours faithfully, For KFin Technologies Limited

Umesh Pandey Senior Manager

KFin Technologies Limited ()

1 REm Technologies Private Limited)

Registered & Corporate Office:

Selenium Building, Tower-B, Plot No- 31 & 32. Financial District, Nanakramguda, Serilingampally, Hyderabad, Rangareddi, Telangana, India, 500032.



## KFPL/IIFCL BOND/STATUS/IIFI/2024 April 3, 2024

India Infrastructure Finance Company Ltd Regd. Office: 5<sup>th</sup> Floor, Block 2, Plate A & B

NBCC Tower, East Kidwai Nagar

New Delhi - 110 023

Sir,

Unit: India Infrastructure Finance Company Ltd. Tax Free Bonds Sub: Investor Grievances for the period 01.01.2024 to 31.03.2024

We are furnishing hereunder the break-up of Investor's Complaints received and redressed during the period 01.01.2024 to 31.03.2024 for your kind persual.

Private Placement Tax Free Bond 2013-14 Series Series VI I A, B, C

	Nature of Complaints	Opening	Received	Attended	Pending
Sr.		Balance	1		
No.					
1	Non Receipt of Interest	0	0	0	0
2	Non receipt of bond cert	0	0	0	0
	SEBI Request / Complaint				
3	(Issuer SEBI's Scores)	0	0	0	0
	SEBI Request / Complaint			1	
4	(RTA SEBI's Scores)	0	0	0	0
	Totals	0	0	0	0

Thanking you,

Yours faithfully, For KFin Technologies Limited

Umesh Pandey Senior Manager

KFin Technologies Limited

many and an a. Kem Technologies Private Limited

Registered & Corporate Office:

Selenium Building, Tower-B, Plot No- 31 & 32, Financial District, Nanakramguda, Serilingampally, Hyderabad, Rangareddi, Telangana, India, 500032.



## KFPL/IIFCL BOND/STATUS/IIFJ/2024 April 3, 2024

India Infrastructure Finance Company Ltd Regd. Office: 5<sup>th</sup> Floor, Block 2, Plate A & B

NBCC Tower, East Kidwai Nagar

New Delhi - 110 023

Sir,

Unit: India Infrastructure Finance Company Ltd. - Tax Free Bonds 2013-14

Sub: Investor Grievances for the period 01.01.2024 to 31.03.2024

We are furnishing hereunder the break-up of Investor's Complaints received and redressed during the period 01.01.2024 to 31.03.2024 for your kind perusal.

Allotment date: 12.11.2013

Sr.	Nature of Complaints	Opening	Received	Attended	Pending
No.		Balance			
1	Non Receipt of Securities	0	1	1	0
	Non Receipt of Electronic				
2	Credit	0	0	0	0
	Non Receipt of Refund				
3	Order	0	0	0	0
4 ·	Non Receipt of Interest	0	3	3	0
	SEBI Request / Complaint				
5	(Issuer SEBI's Scores)	0	0	0	0
	SEBI Request / Complaint				
6	(RTA SEBI's Scores)	0	0	0	0
7	Stock Exchange Complaints	0	0	0	0
	Totals	0	4	4	0

Thanking you,

Yours faithfully, For KFin Technologies Limited

Umesh Pandey Senior Manager

KFin Technologies Limited ()

. REIN Technologies Private (,imited)

Registered & Corporate Office:

Selenium Building, Tower-B, Plot No- 31 & 3.: Financial District, Nanakramguda, Serilingampally, Hyderabad, Rangareddi, Telangana, India, 500032.



## KFPL/IIFCL BOND/STATUS/IIFK/2024 April 3, 2024

India Infrastructure Finance Company Ltd Regd. Office: 5<sup>th</sup> Floor, Block 2, Plate A & B NBCC Tower, East Kidwai Nagar

New Delhi – 110 023

Sir,

Unit: India Infrastructure Finance Company Ltd. - Tax Free Bonds 2013-14 TR II

Sub: Investor Grievances for the period 01.01.2024 to 31.03.2024

We are furnishing hereunder the break-up of Investor's Complaints received and redressed during the period 01.01.2024 to 31.03.2024 for your kind persual.

Allotment date: 22.01.2014

1 tillotillo	nt date . 22.01.2014	T		· · · · · · · · · · · · · · · · · · ·	- "
	Nature of Complaints	Opening	Received	Attended	Pending
		Balance			
Sr.No.					
1	Non Receipt of Securities	0	11	11	0
	Non Receipt of Electronic				
2	Credit	0	0	0	0
	Non Receipt of Refund				
3	Order	0	0	0	0
4	Non Receipt of Interest	0	35	35	0
	SEBI Request / Complaint				
5	(Issuer SEBI's Scores)	0	0	0	0
	SEBI Request / Complaint				
6	(RTA SEBI's Scores)	0	0	0	0
7	Stock Exchange Complaints	0	0	0	0
	Totals	0	46	46 .	0

Thanking you,

Yours faithfully, For KFin Technologies Limited

Umesh Pandey Senior Manager

KFin Technologies Limited ()

Fire one so we as KFin Technologies Private Limited:

Registered & Corporate Office:

Selenium Building, Tower-B, Plot No- 31 & 32, Financial District, Nanakramguda, Serilingampally, Hyderabad, Rangareddi, Telangana, India, 500032.



## KFPL/IIFCL BOND/STATUS/IIFM/2024 April 3, 2024

India Infrastructure Finance Company Ltd Regd. Office: 5<sup>th</sup> Floor, Block 2, Plate A & B

NBCC Tower, East Kidwai Nagar

New Delhi - 110 023

Sir.

Unit: India Infrastructure Finance Company Ltd. - Tax Free Bonds 2013-14 TR III

Sub: Investor Grievances for the period 01.01.2024 to 31.03.2024

We are furnishing hereunder the break-up of Investor's Complaints received and redressed during the period 01.01.2024 to 31.03.2024 for your kind persual.

Allotment date: 27.03.2014

Sr.	Nature of Complaints	Opening	Received	Attended	Pending
No.		Balance			
1	Non Receipt of Securities	0	0	0	0
	Non Receipt of Electronic				
2	Credit	0	0	0	0
	Non Receipt of Refund				
3	Order	0	0	0	0
4	Non Receipt of Interest	0	11	11	0
	SEBI Request / Complaint				
5	(Issuer SEBI's Scores)	0	0	0	0
	SEBI Request / Complaint				
6	(RTA SEBI's Scores)	0	0	0	0
	Totals	0	11	11	0

Thanking you,

Yours faithfully, For KFin Technologies Limited

Umesh Pandey Senior Manager

> KFin Technologies Limited () Him Technologies Private Limited:

Registered & Corporate Office:

Selenium Building, Tower-B, Plot No- 31 & 3. Financial District, Nanakramguda, Serilingampally, Hyderabad, Rangareddi, Telangana, India, 500032.



KFPL/IIFCL BOND/STATUS/IIFA/2024 April 3, 2024

To,

India Infrastructure Finance Company Ltd Regd. Office : 5th Floor, Block 2, Plate A & B

NBCC Tower, East Kidwai Nagar

New Delhi - 110 023

#### Statement of Investor Complaints for quarter ended March 31st, 2024

This is to certify and disclose the number of complaints received and resolved pursuant to compliance under Regulation 13(3) of SEBI (Listing Obligations And Disclosure Requirements) Regulations, 2015.

Details of the requirement of Regulation 13(3) of SEBI (Listing Obligations And Disclosure Requirements) Regulations, 2015 are given below.

Particulars	Complaint	Complaint	Complaint Pending	Remarks/Reasons
	Received	Resolved (In	(In Numbers)	thereof,
	(In Numbers)	Numbers)		required if any:
No. of complaints pending	0	0	0	
as on 1st January, 2024				
No. of direct complaints	28	28	0	
received during the quarter				
(from 1st January, 2024to				
31st March, 2024)				
No. of SEBI complaints	0	0	0	
received during the quarter				
(from 1st January, 2024to				
31st March, 2024)				
No. of Exchange complaints	0	0	0	
received during the quarter				
(from 1st January, 2024to				
31st March, 2024)				

Thanking you,

Regards, For KFin Technologies Limited

Umesh Pandey Senior Manager

KFin Technologies Limited ()

- KFin Technologies Private Limited;

Registered & Corporate Office:

Selenium Building, Tower-B, Plot No- 31 & 3. Financial District, Nanakramguda, Serilingampally, Hyderabad, Rangareddi, Telangana, India, 500032.



KFPL/IIFCL BOND/STATUS/IIFB/2024 April 3, 2024

To,

India Infrastructure Finance Company Ltd Regd. Office : 5th Floor, Block 2, Plate A & B

NBCC Tower, East Kidwai Nagar

New Delhi - 110 023

#### Statement of Investor Complaints for quarter ended March 31st, 2024

This is to certify and disclose the number of complaints received and resolved pursuant to compliance under Regulation 13(3) of SEBI (Listing Obligations And Disclosure Requirements) Regulations, 2015.

Details of the requirement of Regulation 13(3) of SEBI (Listing Obligations And Disclosure Requirements) Regulations, 2015 are given below.

Particulars	Complaint	Complaint	Complaint Pending	Remarks/Reasons
	Received	Resolved (In	(In Numbers)	thereof,
	(In Numbers)	Numbers)		required if any:
No. of complaints pending	0	0	0	
as on 1st January, 2024				
No. of direct complaints	0	0	0	
received during the quarter				
(from 1st January, 2024to				
31st March, 2024)				
No. of SEBI complaints	0	0	0	
received during the quarter				
(from 1st January, 2024to				
31st March, 2024)				
No. of Exchange complaints	0	0	0	
received during the quarter				
(from 1st January, 2024to				
31st March, 2024)				774

Thanking you,

Regards, For KFin Technologies Limited

Umesh Pandey Senior Manager



KFPL/IIFCL BOND/STATUS/IIFC & IIFD/2024 April 3, 2024

To,

India Infrastructure Finance Company Ltd Regd. Office: 5th Floor, Block 2, Plate A & B

NBCC Tower, East Kidwai Nagar

New Delhi - 110 023

#### Statement of Investor Complaints for quarter ended March 31st, 2024

This is to certify and disclose the number of complaints received and resolved pursuant to compliance under Regulation 13(3) of SEBI (Listing Obligations And Disclosure Requirements) Regulations, 2015. Details of the requirement of Regulation 13(3) of SEBI (Listing Obligations And Disclosure Requirements) Regulations, 2015 are given below.

Particulars	Complaint Received (In Numbers)	Complaint Resolved (In Numbers)	Complaint Pending (In Numbers)	Remarks/Reasons thereof, required if any:
No. of complaints pending as on 1st January, 2024	0	0	0	
No. of direct complaints received during the quarter (from 1st January, 2024to 31st March, 2024)	1	1	0	
No. of SEBI complaints received during the quarter (from 1st January, 2024to 31st March, 2024)	0	0	0	
No. of Exchange complaints received during the quarter (from 1st January, 2024to 31st March, 2024)	0	0	0	

Thanking you,

Regards, For KFin Technologies Limited

Umesh Pandey Senior Manager

KFin Technologies Limited ()

Communication 
Registered & Corporate Office:

Selenium Building, Tower-B, Plot No- 31 & 32 Financial District, Nanakramguda, Serilingampally, Hyderabad, Rangareddi, Telangana, India, 500032.



KFPL/IIFCL BOND/STATUS/IIFE/2024 April 3, 2024

To,

India Infrastructure Finance Company Ltd Regd. Office: 5th Floor, Block 2, Plate A & B

NBCC Tower, East Kidwai Nagar

New Delhi - 110 023

#### Statement of Investor Complaints for quarter ended March 31st, 2024

This is to certify and disclose the number of complaints received and resolved pursuant to compliance under Regulation 13(3) of SEBI (Listing Obligations And Disclosure Requirements) Regulations, 2015.

Details of the requirement of Regulation 13(3) of SEBI (Listing Obligations And Disclosure Requirements) Regulations, 2015 are given below.

Particulars	Complaint Received (In Numbers)	Complaint Resolved (In Numbers)	Complaint Pending (In Numbers)	Remarks/Reasons thereof, required if any:
No. of complaints pending as on 1st January, 2024	0	0	0	
No. of direct complaints received during the quarter (from 1st January, 2024to 31st March, 2024)	3	3	0	
No. of SEBI complaints received during the quarter (from 1st January, 2024to 31st March, 2024)	0	0	0	
No. of Exchange complaints received during the quarter (from 1st January, 2024to 31st March, 2024)	0	0	0	

Thanking you,

Regards, For KFin Technologies Limited

Umesh Pandey Senior Manager



KFPL/IIFCL BOND/STATUS/IIFF/2024 April 3, 2024

To,

India Infrastructure Finance Company Ltd Regd. Office: 5th Floor, Block 2, Plate A & B

NBCC Tower, East Kidwai Nagar

New Delhi - 110 023

#### Statement of Investor Complaints for quarter ended March 31st, 2024

This is to certify and disclose the number of complaints received and resolved pursuant to compliance under Regulation 13(3) of SEBI (Listing Obligations And Disclosure Requirements) Regulations, 2015. Details of the requirement of Regulation 13(3) of SEBI (Listing Obligations And Disclosure Requirements) Regulations, 2015 are given below.

Particulars	Complaint	Complaint	Complaint Pending	Remarks/Reasons
	Received	Resolved (In	(In Numbers)	thereof,
	(In Numbers)	Numbers)		required if any:
No. of complaints pending	0	0	0	·
as on 1st January, 2024				
No. of direct complaints	1	1	0	
received during the quarter				
(from 1st January, 2024to				
31st March, 2024)				
No. of SEBI complaints	0	0	0	
received during the quarter				
(from 1st January, 2024to				
31st March, 2024)				
No. of Exchange complaints	0	0	0	
received during the quarter				
(from 1st January, 2024to				
31st March, 2024)				

Thanking you,

Regards,

For KFin Technologies Limited

Umesh Pandey Senior Manager

KFin Technologies Limited ()

a: XFin Technologies Private Limited)

Registered & Corporate Office:

Selenium Building, Tower-B, Plot No- 31 & 32 Financial District, Nanakramguda, Serilingampally, Hyderabad, Rangareddi, Telangana, India, 500032.





KFPL/IIFCL BOND/STATUS/IIFG/2024 April 3, 2024

To,

India Infrastructure Finance Company Ltd Regd. Office: 5th Floor, Block 2, Plate A & B

NBCC Tower, East Kidwai Nagar

New Delhi - 110 023

### Statement of Investor Complaints for quarter ended March 31st, 2024

This is to certify and disclose the number of complaints received and resolved pursuant to compliance under Regulation 13(3) of SEBI (Listing Obligations And Disclosure Requirements) Regulations, 2015.

Details of the requirement of Regulation 13(3) of SEBI (Listing Obligations And Disclosure Requirements) Regulations, 2015 are given below.

Particulars	Complaint	Complaint	Complaint Pending	Remarks/Reasons
	Received	Resolved (In	(In Numbers)	thereof,
	(In Numbers)	Numbers) -		required if any:
No. of complaints pending	0	0	0	
as on 1st January, 2024				
No. of direct complaints	0	0	0	
received during the quarter				
(from 1st January, 2024to				
31st March, 2024)				
No. of SEBI complaints	0	0	0	
received during the quarter				
(from 1st January, 2024to				
31st March, 2024)				
No. of Exchange complaints	0	0	0	
received during the quarter				
(from 1st January, 2024to				
31st March, 2024)				

Thanking you,

Regards,

For KFin Technologies Limited

Umesh Pandey Senior Manager



KFPL/IIFCL BOND/STATUS/IIFH/2024 April 3, 2024

To,

India Infrastructure Finance Company Ltd Regd. Office: 5th Floor, Block 2, Plate A & B

NBCC Tower, East Kidwai Nagar

New Delhi - 110 023

### Statement of Investor Complaints for quarter ended March 31st, 2024

This is to certify and disclose the number of complaints received and resolved pursuant to compliance under Regulation 13(3) of SEBI (Listing Obligations And Disclosure Requirements) Regulations, 2015.

Details of the requirement of Regulation 13(3) of SEBI (Listing Obligations And Disclosure Requirements) Regulations, 2015 are given below.

Particulars	Complaint Received (In Numbers)	Complaint Resolved (In Numbers)	Complaint Pending (In Numbers)	Remarks/Reasons thereof, required if any:
No. of complaints pending as on 1st January, 2024	0	0	0	
No. of direct complaints received during the quarter (from 1st January, 2024to 31st March, 2024)	0	0	0	
No. of SEBI complaints received during the quarter (from 1st January, 2024to 31st March, 2024)	0	0	0	
No. of Exchange complaints received during the quarter (from 1st January, 2024to 31st March, 2024)	0	0	0	

Thanking you,

Regards,

For KFin Technologies Limited

Umesh Pandey Senior Manager

KFin Technologies Limited ()

2 RFin Technologies Private Limited!

Registered & Corporate Office:

Selenium Building, Tower-B, Plot No. 31 & 32. Financial District, Nanakramguda, Serilingampally, Hyderabad, Rangareddi, Telangana, India, 500032.



KFPL/IIFCL BOND/STATUS/IIFI/2024 April 3, 2024

To,

India Infrastructure Finance Company Ltd Regd. Office: 5th Floor, Block 2, Plate A & B

NBCC Tower, East Kidwai Nagar

New Delhi - 110 023

#### Statement of Investor Complaints for quarter ended March 31st, 2024

This is to certify and disclose the number of complaints received and resolved pursuant to compliance under Regulation 13(3) of SEBI (Listing Obligations And Disclosure Requirements) Regulations, 2015.

Details of the requirement of Regulation 13(3) of SEBI (Listing Obligations And Disclosure Requirements) Regulations, 2015 are given below.

Particulars	Complaint Received	Complaint Resolved (In	Complaint Pending (In Numbers)	Remarks/Reasons thereof,
	(In Numbers)	Numbers)		required if any:
No. of complaints pending	0	0	0	
as on 1st January, 2024				
No. of direct complaints	0	0	0	
received during the quarter				
(from 1st January, 2024to				
31st March, 2024)				
No. of SEBI complaints	0	0	0	
received during the quarter				
(from 1st January, 2024to				
31st March, 2024)				
No. of Exchange complaints	0	0	0	
received during the quarter				
(from 1st January, 2024to				
31st March, 2024)				

Thanking you,

Regards, For KFin Technologies Limited

Umesh Pandey Senior Manager



KFPL/IIFCL BOND/STATUS/IIFJ/2024 April 3, 2024

To,

India Infrastructure Finance Company Ltd Regd. Office: 5th Floor, Block 2, Plate A & B

NBCC Tower, East Kidwai Nagar

New Delhi - 110 023

#### Statement of Investor Complaints for quarter ended March 31st, 2024

This is to certify and disclose the number of complaints received and resolved pursuant to compliance under Regulation 13(3) of SEBI (Listing Obligations And Disclosure Requirements) Regulations, 2015. Details of the requirement of Regulation 13(3) of SEBI (Listing Obligations And Disclosure Requirements) Regulations, 2015 are given below.

Particulars	Complaint	Complaint	Complaint Pending	Remarks/Reasons
	Received	Resolved (In	(In Numbers)	thereof,
	(In Numbers)	Numbers)		required if any:
No. of complaints pending	0	0	0	
as on 1st January, 2024				
No. of direct complaints	4	4	0	
received during the quarter				
(from 1st January, 2024to				
31st March, 2024)				
No. of SEBI complaints	0	0	0	
received during the quarter				
(from 1st January, 2024to				
31st March, 2024)				
No. of Exchange complaints	0	0	0	
received during the quarter				
(from 1st January, 2024to				
31st March, 2024)				

Thanking you,

Regards,

For KFin Technologies Limited

**Umesh Pandey** Senior Manager

KFin Technologies Limited ()

. KFin Technologies Private Limited:

Registered & Corporate Office:

Selenium Building, Tower-B, Plot No- 31 & 3. Financial District, Nanakramguda, Serilingampally, Hyderabad, Rangareddi, Telangana, India, 500032.



KFPL/IIFCL BOND/STATUS/IIFK/2024 April 3, 2024

To,

India Infrastructure Finance Company Ltd Regd. Office: 5th Floor, Block 2, Plate A & B

NBCC Tower, East Kidwai Nagar

New Delhi - 110 023

#### Statement of Investor Complaints for quarter ended March 31st, 2024

This is to certify and disclose the number of complaints received and resolved pursuant to compliance under Regulation 13(3) of SEBI (Listing Obligations And Disclosure Requirements) Regulations, 2015.

Details of the requirement of Regulation 13(3) of SEBI (Listing Obligations And Disclosure Requirements) Regulations, 2015 are given below.

Particulars	Complaint	Complaint	Complaint Pending	Remarks/Reasons
	Received	Resolved (In	(In Numbers)	thereof,
	(In Numbers)	Numbers)		required if any:
No. of complaints pending	0	0	0	
as on 1st January, 2024				
No. of direct complaints	46	46	0	
received during the quarter				
(from 1st January, 2024to				
31st March, 2024)				
No. of SEBI complaints	0	0	0	
received during the quarter				
(from 1st January, 2024to				
31st March, 2024)				
No. of Exchange complaints	0	0	0	
received during the quarter				
(from 1st January, 2024to				
31st March, 2024)				· ·

Thanking you,

Regards,

For KFin Technologies Limited

Umesh Pandey Senior Manager



KFPL/IIFCL BOND/STATUS/IIFM/2024 April 3, 2024

To,

India Infrastructure Finance Company Ltd Regd. Office: 5th Floor, Block 2, Plate A & B

NBCC Tower, East Kidwai Nagar

New Delhi - 110 023

#### Statement of Investor Complaints for quarter ended March 31st, 2024

This is to certify and disclose the number of complaints received and resolved pursuant to compliance under Regulation 13(3) of SEBI (Listing Obligations And Disclosure Requirements) Regulations, 2015.

Details of the requirement of Regulation 13(3) of SEBI (Listing Obligations And Disclosure Requirements) Regulations, 2015 are given below.

Particulars	Complaint	Complaint	Complaint Pending	Remarks/Reasons
	Received	Resolved (In	(In Numbers)	thereof,
	(In Numbers)	Numbers)		required if any:
No. of complaints pending	0	0	0	
as on 1st January, 2024				
No. of direct complaints	11	11	0	
received during the quarter				
(from 1st January, 2024to				
31st March, 2024)				
No. of SEBI complaints	0	0	0	
received during the quarter				
(from 1st January, 2024to				
31st March, 2024)				
No. of Exchange complaints	0	0	0	
received during the quarter				
(from 1st January, 2024to				
31st March, 2024)				

Thanking you,

Regards,

For KFin Technologies Limited

Umesh Pandey Senior Manager

KFin Technologies Limited

- EFin Technologies Private Limited)

Registered & Corporate Office:

Selenium Building, Tower-B, Plot No- 31 & 3. Financial District, Nanakramguda, Serilingampally, Hyderabad, Rangareddi, Telangana, India, 500032.





## India Infrastructure Finance Company Limited STATEMENT OF INVESTOR COMPLAINTS DURING THE QUARTER ENDED 31.03.2024

This is to certify and disclose the number of complaints received and resolved pursuant to compliance under Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Details of the requirement under Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 are given below.

S. No.	Particulars	Details	Remarks/Reasons thereof
		(In Numbers)	, required if any:
1.	Number of Investor	0	N.A
	complaints pending at the		
	beginning of the quarter		
2	Number of Investor	0	N.A
	Complaints received during		
	the quarter		
3	Number of Investor	0	N.A
	Complaints disposed of		
	during the quarter		
4	Number of Investor	0	N.A
	Complaints remaining		
	unresolved at the end of the		
	quarter		

For	Ltd.

For ALANKIT ASSIGNMENT LIMITED

Abhinav Kumar Agarwal Impully appelly Alberton Name Agence 4 25 - office of the American 25 - office of the American 26 -

**Company Secretary** 

ABHINAV KUMAR AGARWAL DEPUTY GENERAL MANAGER

#### SEBI Registration. Nos.

INB230881235, INF230881235, INE230881235, INB010881234, INF010881234, INE010881234, INE260881235, INB050881235, INP000001363, IN-DP-NSDL-14-96,IN-DP-CDSL-43-99

CIN: U74210DL1991PLC042569

Registered Office: 205-208, Anarkali Complex, Jhandewalan Extension, New Delhi - 110055, India

Corporate Office: Alankit House, 4E/2 Jhandewalan Extension, New Delhi – 110055, India

Phone: +91-11-4254 1234 / 2354 1234 | Fax: +91-11-2355 2001 | Website: <a href="www.alankit.com">www.alankit.com</a> | I e-mail: <a href="mailto:info@alankit.com">info@alankit.com</a> | Regional Office: R. R. House, Ideal Industrial Estate, Opp. New Empire Mills, Senapati Bapat Marg, Lower Parel (West), Mumbai – 400 013, India Phone: +91-22-4348 1200 / 400 | Fax: +91-22-4058 1206 | e-mail: alankitmumbai@alankit.com

## BEETAL

#### BEETAL FINANCIAL & COMPUTER SERVICES (P) LTD.

(SEBI approved category I Registrar & Share Transfer Agents SEBI Reg. No.: INR 000000262) CIN No: U67120DL1993 PTC 052486

Regd & Admn. Office: BEETAL HOUSE, 3<sup>rd</sup> Floor, 99 Madangir, Behind LSC

Near Dada Harsukhdas Mandir, New Delhi-110062, Phone: 011-29961281-83 Fax: 011-29961284 Email: <a href="mailto:beetal@beetalfinancial.com">beetalfinancial.com</a>, Web Site: <a href="www.beetalfinancial.com">www.beetalfinancial.com</a>

Ref: -BTL/Q-4/2023-24/17

Dated: 03/04/2024

INDIA INFRASTRUCTURE FINANCE COMPANY LTD 5<sup>TH</sup> FLOOR,BLOCK-2 PLATE A&B
NBCC TOWER ,EAST KIDWAI NAGAR
NEW DELHI: 110023

Dear Sir,

Re: Status of Complaint for 7.17 NCD 14 MR 32 fv Rs.10 Lacs for the period 01-01-2023 to 31-03-2024

We append below the break up of Investor's complaint received and redressed at our end during the period from 01/01/2024 to 31/03/2024.

Nature of Complaint	Opening Balance	Received	Attended	Pending
SEBI	NIL	NIL	NIL	NIL
BSE/NSE	NIL	NIL	NIL	NIL
Bond Holders/ Investors	NIL	NIL	NIL	NIL

Please no Complaint is pending with us for redressal for the above period.

Thanking you,

Yours sincerely, For BEETAL

Financial & Computer services Pvt. Ltd

(Punit Mittal) General Manager

## RCMC Share Registry Pvt. Ltd.

B-25/1, First Floor, Okhla Industrial Area, Phase – II, New Delhi – 110 020 Phone: 011-35020465, 011-035020466, 011-26387320,21

E-mail: investor.services@rcmcdelhi.com

CIN: U67120DL1950PTC001854, Website: http://www.rcmcdelhi.com

RCMC/IIFCL/1040

01/04/2024

INDIA INFRASTRUCTURE FINANCE CO LTD 5<sup>th</sup> Floor, Office Block-2 Plate A & B, NBCC TOWER EAST KIDWAI NAGAR, N DELHI - 110023

Sub: Investor grievances for the period 01/01/2024 TO 31/03/2024

Details of Transfer/Transmission/ Transposition/ Remat / Demat:

A) Status of Investor Grievance:

Transfer/Transmission/ Transposition/ Remat /	No. of Transfer/Transmission/ Transposition/ Remat / Demat received during the quarter (01/01/2024) to (31/03/2024)	
NIL	NIL	NIL

B) Details of Transfer/Transmission/ Transposition/ Remat / Demat pending for more than 30 days:

No. of Nature of Transfer/Transmission/ Transfer/Transmission/ Transposition/ Remat / Demat / Demat pending for				Steps taken for redressa	Status of Transfer/Transmissi on/ Transposition/ Remat / Demat (if
more than 30 days					redressed, date of redressal)
	Delay in	Delay in	Any		•
	paymen	payment of	othe		
	t of	redemptio	r		
	interest	n			
NIL	NIL	NIL	NIL	NIL	NIL
NIL	NIL	NIL	NIL	NIL	NIL
NIL	NIL	NIL	NIL	NIL	NIL

Thanking You,

Yours faithfully

For RCMC Share Registry Pvt Ltd.

Authorized Signatory.