इण्डिया इन्फ्रास्ट्रक्वर फाइनैन्स कम्पनी लिमिटेड

(भारत सरकार का उद्यम)

India Infrastructure Finance Company Limited

(A Govt. of India Enterprise)





19th January 2024

BSE Ltd.,	National Stock Exchange of India Ltd,
Corporate Services Department,	Corporate Services Department, Exchange
Phiroz Jeejeebhoy Towers,	Plaza, Plot no. C/1, G Block, Bandra-Kurla
Dalal street, Mumbai - 400 001	Complex, Bandra (E) Mumbai - 400 051

Certificate under Regulation 13 (3) of SEBI (LISTING OBLIGATIONS AND DISCLOSURE REQUIREMENTS) REGULATIONS, 2015

Reg - Investor Complaints during the quarter ending December 2023.

INE787H09012	INE787H07057	INE787H07156	INE787H07255	INE787H07362
INE787H07065	INE787H07164	INE787H07263	INE787H07347	INE787H07420
INE787H09020	INE787H07172	INE787H07271	INE787H07370	INE787H07404
INE787H09053	INE787H07081	INE787H07180	INE787H07289	INE787H07388
INE787H09061	INE787H07099	INE787H07198	INE787H07297	INE787H07412
INE787H09079	INE787H07206	INE787H07305	INE787H07396	INE787H07438
INE787H09087	INE787H07016	INE787H07024	INE787H07115	INE787H07230
INE787H7313	INE787H08048	INE787H09095	INE787H07123	INE787H07214
INE787H07321	INE787H07032	INE787H07149	INE787H07131	INE787H07222
INE787H07354	INE787H07040	INE787H07248	INE787H07339	INE787H08055
INE787H08063	INE787H08071	INE787H08089		

The status of investor complaints, pertaining to the ISINs mentioned above, during the quarter ending December 2023, is given below:

Particulars	No. of complaints			
No. of complains pending as on 30 th September 2023	0			
No. of complains received during 01st October - 31st December 2023	103			
No. of complains during 01st October – 31st December 2023	103			
No. of complains remaining unresolved as on 31st December 2023	0			

The break-up of Investor's complains received during the quarter ended 31st December 2023 (Annexure-I)

You are requested to kindly take the same on record.

Thanking you. Sincerely,

For India Infrastructure Finance impany Limited

Authorised Signatory

पंजीकृत कार्यालय : 5वीं मंजिल, ऑफिस ब्लॉक - 2, प्लेट ए एवं बी, एन. बी. सी. सी. टॉवर, ईस्ट किइवई नगर, नई दिल्ली -110023, दूरभाष : +91-11-24641330-31 Regd. Office : 5th Floor, Office Block - 2, Plate A & B, NBCC Tower, East Kidwai Nagar, New Delhi -110023, Ph.: +91-11-24641330-31 CIN: U67190DL2006GOI144520 वैनसाईट/Website: www.iifcl.in ई-मेल/ E-mal: information@iifcl.in, Fax: +91-11-20815125







					Anne	3,43,7,43,7							
			STATUS OF	GRIEVANCES D	URING THE C	UARTER END	ING 31st Dece	mber 2023					
	Particulars	IIFCL Infra Bonds Tranche-1 2010-11	Taxable Bond - Series X-A Option I & Series X-B Option II	Tax Free Bond Series IV- A, IV-B, IV- C, III-A, III- B & III-C	Tax Free Bonds 2012-13	Tax Free Bonds 2012-13 Tranche II	Tax Free Bond 2013-14 Series V	Tax Free Bond 2013-14 Series VI A,B,C	Tax Free Bonds 2013-14 Series VII A,B,C	Tax Free Bonds 2013-14 Tranche I	Tax Free Bonds 2013-14 Tranche II	Tax Free Bonds 2013-14 Tranche III	Total
	Opening	0	0	0	0	0	0	0	0	0	0	0	0
Consolidated	Received	35	0	1	1	0	0	0	1	17	38	10	103
Status	Attended	35	0	1	1	0	0	0	1	17	38	10	103
	Pending	0	0	0	0	0	0	0	0	0	0	0	0
	Non Receipt of Securities	0	0	0	0	0	0	0	0	0	0	0	0
	Non Receipt of Electronic Credit	0	0	0	0	0	0	0	0	0	0	0	0
	Non Receipt of Refund Order	0	0	0	0	0	0	0	0	0	0	0	0
Opening balance	Non Receipt of Interest	0	0	0	0	0	0	0	0	0	0	0	0
balance	SEBI Request/ Complaint (Issuer SEBI's Scores)	0	0	0	0	0	0	0	0	0	0	0	0
	Stock Exchange complaints	0	0	0	0	0	0	0	0	0	0	0	0
	SEBI Request/ Complaint (RTA SEBI's Scores)	0	0	0	0	0	0	0	0	0	0	0	0
	Non Receipt of Securities	10	0	0	0	0	0	0	0	4	6	2	22
	Non Receipt of Electronic Credit	0	0	0	0	0	0	0	0	0	0	0	0
	Non Receipt of Refund Order	0	0	0	0	0	0	0	0	0	0	0	0
Received	Non Receipt of Interest	25	0	1	1	0	0	0	1	13	32	8	81
Received	SEBI Request/ Complaint (Issuer SEBI's Scores)	0	0	0	0	0	0	0	0	0	0	0	0
	Stock Exchange complaints	0	0	0	0	0	0	0	0	0	0	0	0
	SEBI Request/ Complaint (RTA SEBI's Scores)	0	0	0	0	0	0	0	0	0	0.	0	0

	N B 1 - 50 - 11	10	0	0	0	0	0	0	0			2	22
	Non Receipt of Securities	10	0	0	0	0	0	U	0	4	6	- 4	22
	Non Receipt of Electronic Credit	0	0	0	0	0	0	0	0	0	0	0	0
	Non Receipt of Refund Order	0	0	0	0	0	0	0	0	0	0	0	0
Attended	Non Receipt of Interest	25	0	1	1	0	0	0	1	13	32	8	81
	Stock Exchange complaints	0	0	0	0	0	0	0	0	0	0	0	0
	SEBI Request/ Complaint (Issuer SEBI's Scores)	0	0	0	0	0	0	0	0	0	0	0	0
	SEBI Request/ Complaint (RTA SEBI's Scores)	0	0	0	0	0	0	0	0	0	0	0	0
Pending	Non Receipt of Securities	0	0	0	0	0	0	0	0	0	0	0	0
	Non Receipt of Electronic Credit	0	0	0	0	0	0	0	0	0	0	0	0
	Non Receipt of Refund Order	0	0	0	0	0	0	0	0	0	0	0	0
	Non Receipt of Interest	0	0	0	0	0	0	0	0	0	0	0	0
	SEBI Request/ Complaint (Issuer SEBI's Scores)	0	0	0	0	0	0	0	0	0	0	0	0
	SEBI Request/ Complaint (RTA SEBI's Scores)	0	0	0	0	0	0	0	0	0	0	0	0